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About Us

USCarrier Telecom, LLC began with twenty local independent telephone companies, in Georgia and South Carolina, investing in the benefits of a statewide, next-generation fiber optic network. Since its inception, the goal of USCarrier has been to leverage its seamless high-speed broadband network to give its customers unparalleled innovative technology solutions that are both cost-effective and reliable.

These significant principles best explain our philosophy:

We are a customer-centric company. We are the technology and engineering source that helps our clients increase revenues, enhance customer relationships and increase ROI.

We aim to build long-term relationships with our customers. At the core of this commitment is a willingness to understand our clients' needs and a belief that we are most importantly a solutions provider.

We like innovation and change. We recognize that there are many ways to move forward and only one way to stand still.

Our co-workers are the foundation of our success. In our corporate culture we value loyalty, creativity and productivity.

We set goals. We achieve goals. We like the passion of achievement. Above all else, we work hard to succeed so our customers can succeed.

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Fact Sheet

Name: USCarrier Telecom, LLC.

Founded: 1997

Headquarters: Atlanta, Georgia

Type of Business: USCarrier Telecom, LLC is a one-source provider of high-capacity, high-speed telecommunications bandwidth. Wholesale services include long-haul transport, metro Atlanta access, long-distance and Internet access connecting more than 36 cities in Georgia, Alabama, Florida and the Southeast. Headquartered in Atlanta, USCarrier has an operations center in Macon, GA with technicians deployed throughout the state. USCarrier has more than 3,400 route-miles of state-of-the-art fiber optic network in four states, monitored twenty-four hours, seven days a week.

Regions Served: Georgia, Alabama, Florida

Total Number of Employees: 32

Leadership:

Joaquin Luna - President and CFO

Jack Roberts - Vice President of Sales

Greg Frikor - Director of Sales

Rita Mahan - Director of Marketing and Administration

Pedro Ferreira - Director of Technology and Business Development

Randall Sheppard, Director of Engineering Operations

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Executive Management

USCarrier has structured a truly exceptional team of professionals with proven telecom expertise. Each and every employee is committed to the success of your business, including corporate staff, engineering, provisioning, field technicians and installers. The company's team is willing and able to get the job done – on time and on budget.

With USCarrier you will have one simple, single point of contact for bundled carrier services and the company's manageable size allows rapid response to the demanding and ever-changing needs of local markets.

Joaquin Luna, President and CFO

Mr. Luna has wide range of corporate experience in multi-billion dollar industries, both domestic and international, where he was responsible for long-range financial planning, acquisition and divestiture analysis, joint ventures, market analysis, management reporting and profitability. Joaquin holds a BA from the University of New Mexico and an MBA in finance from DePaul University.

Jack Roberts, Vice President of Sales

Mr. Roberts has more than 35 years of broad based experience in the telecommunications industry. Prior to joining USCarrier, Jack spent 34 years with AT&T with diverse backgrounds in switching systems operations, design and development engineering. Jack also has significant experience in Bell Laboratories and global markets with sales responsibility for multi-national corporations throughout the southeast.





Executive Management Continued

Greg Frikor, Director of Sales

Greg Frikor joined USCarrier Telecom LLC. as Director of Sales, in May 2007. He has more than 25 years of telecommunications sales and sales management experience, with companies such as Sprint, AT&T and Last Mile Connections. The second half of Greg's career was dedicated to the wholesale sector of the telecommunications industry. Prior to USCarrier, Mr. Frikor spent 15 years at Verizon (formerly MCI) progressing from account representative to leading the wholesale sales division in the southeast United States.

Rita Mahan, Director of Marketing/Communications

Mrs. Mahan has extensive experience in corporate marketing, advertising, branding and administration. Her broad range of experience includes having served as Vice President of Marketing for a consumer products company, Director of Marketing for an information technology company, as well as a senior partner in a national advertising agency.

Pedro Ferreira, Director of Technology and Business Development

Mr. Ferreira has extensive experience in designing technical specifications for network architecture, managing broadband networks, designing ISP infrastructures and training Network operations center staff. He holds a BS in Engineering, from Rutgers University.

Randall Sheppard, Director of Engineering Operations

Randall Sheppard is one of the start-up employees that joined USCarrier Telecom in 1999 and was the Technical Services Supervisor in Macon, GA. Randall was promoted to Director of Engineering Operations in June 2008 for his outstanding achievements, management skills and more than 35 years experience in the telecom industry. His responsibilities include circuit design, network architecture, capacity management and sales engineering.

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USCarrier's most crucial network characteristic—location. The company is the sole Southeastern carrier to deliver broadband access to major Eastern seaboard cities, metro and north metro Atlanta as well as second and third-tier cities. With high-capacity digital connections located where you need them, USCarrier's statewide network can carry your services from Chattanooga to Gainesville and back again.

USCarrier's family of high-speed dedicated point-to-point digital bandwidth services operates at speeds between DS1 and OC192. The company's diverse network consists of approximately 3,000 route miles of SONET-based, self-healing fiber optic ring facilities, which is monitored and managed 24/7 by our Network Operations Center in Macon, Georgia. USCarrier operates multiple DWDM segments between major cities in Georgia, north Florida and southeast Tennessee.

Other services provided include wholesale Internet access ports with speeds to gigabit levels and wholesale long distance to independent telephone companies and network customers. USCarrier's wholesale point-to-point bandwidth is ideal for all data, voice and video traffic of carrier, wireless, enterprise and ISP customers.

Product Overview





Media Relations

The USCarrier communications team will be available to assist publications, reporters, researchers or analysts find resources and set up interviews with our team of industry experts. Press kits, biographies and photographs are available on request.

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